Logging in to Citrix

1. Go to http://myapps.und.edu and log in with your IdM (Identity Management) username and password.

   Please go to https://idm.und.edu/idm/user/login.jsp if needed to do the following:
   • Claim your IdM Account
   • Forgotten your password
   • Change your security questions for your IdM account
   • Have I claimed my account yet?

   ![Citrix Login Screen](image)

2. Once in Citrix, single click on a program icon to launch that program.

   ![Citrix Program Launch](image)

**SPECIAL NOTE:** There are two reasons you may see the following error when you open a Citrix program. The most common reason is that all available copies of the application are currently in use. Please try again later. In this case you do not need to contact the System Administrator. The other reason this could appear is because you did not properly exit a program in Citrix, and your session is “stuck.” Please see page 3 for instructions on properly closing out of a program in Citrix.

   ![Connection Error](image)