

Children & Family Services
Levels of Family Licensure
April 1, 2024 Policy Changes



Training Agenda

- 1. Authorized Agents
 - ✓ HHS CFS Licensing Unit
 - ✓ Nexus PATH
 - ✓ Tribal Nations
- 2. Levels of Licensing Family Foster Care
 - ✓ Licensed Full
 - ✓ Licensed Relative
 - ✓ Certified
- 3. Safety Criminal Background checks
- 4. Home Study Policy Changes
- 5. Which Level?
- 6. Placement Requests
- 7. Shelter/Respite
- 8. Forms/Data/Payment
- 9. Wrap Up!



Family Licensing – Authorized Agents



CFS Licensing Unit State Homes



Nexus PATH Family Healing



Tribal Nations



Unaccompanied Refugee Minor Program



Levels of Family Foster Care



Unlicensed Caregiver (relative, kinship)



Fully Licensed

- Additional policy requirements
- Allowed to care for related and unrelated children
- No placement maximums, with the exception of treatment foster care.



Certified

- Adjusted policy requirements
- Allowed to care for related and unrelated children
- 30 day placement maximums



Relative License

- Adjusted policy requirements
- Allowed to care for related children only.
- Prohibited from caring for unrelated children
- No placement maximums, with the exception of treatment foster care.

You Choose Which Level of Licensure You Want to Provide!

Levels of Family Foster Care

* CERTIFICATION *	** FULL LICENSE **	* IDENTIFIED RELATIVE LICENSE*
State Homes Only	State, Nexus PATH, and Tribal Homes	State, Nexus PATH, and Tribal Homes
Seeking to Provide Service:	Seeking to Provide Service:	Seeking to Provide Service:
 An early intervention, prevention and safety support for children in need of out of home care due to a present danger plan or foster care entry. 	 An early intervention, prevention and safety support for children in need of out of home care due to a present danger plan or foster care entry. 	 A safety support for <u>relative</u> children in need of out of home care due to foster care entry.
A short-term placement resource for:	A short and long-term placement resource for:	 Short and long-term placement resource:
 Foster care (30 days or less) 	o Foster care	 Foster care for <u>relative</u> children
 Emergency shelter care (14 days or less) 	o Specialized foster care	€91 899
o Respite care (4 days or less)	o Emergency shelter care (14 days or less)	
	o Respite care (4 days or less)	
Level Highlights:	Level Highlights:	Level Highlights:
Approved Criminal Background Check	Approved Criminal Background Check	Approved Criminal Background Check
Serve up to 3 children at one <u>time</u>	Serve up to 6 children at one <u>time</u>	Serve up to 6 <u>relative</u> children at one <u>time</u>
Bed Space/Sleeping Arrangements	Bed Space/Sleeping Arrangements	Cannot provide foster care to <u>unrelated</u> <u>children</u>
✓ Must have at least 1 permanent bed	✓ Must have at least 1 permanent bed	Cannot provide shelter/respite to <u>unrelated</u> <u>children</u>
✓ Temporary beds = 14 day max	✓ Temporary beds = 14 day max	Bed Space/Sleeping Arrangements
Placement maximum = 30 days	Placement Maximums:	✓ Must have at least 1 permanent bed
Certification Timeline	✓ State/Tribal = No placement maximum	✓ Temporary beds = 14 day max
✓ 2-year certification	✓ Nexus PATH = 6 mo. (ETFC) and 12 mo. (TFC) ✓ Respite = 4-day max	Placement Length of Stay: State (Tribel No placement requirement)
✓ Annual Onsite visit	✓ Shelter/Emergency On-Call = 14 day	✓ State/Tribal = No placement maximum
✓ Quarterly Check ins	Licensure Timeline	 ✓ Nexus PATH = 6 mo. (ETFC) and 12 mo. (TFC) Licensure Timeline
Physical exam is not <u>required</u>	✓2-year licensing maximum	
Initial Training Requirements	✓ Annual Onsite visit	 ✓ 2-year licensing maximum ✓ Annual Onsite visit
✓ Orientation = 90 min overview	✓ Quarterly Check ins	
✓ Pre-Service = Abbreviated Training (3 hrs)	·	✓ Quarterly Check ins
✓ Initial Fire = 2 hours	Physical exam is <u>required</u>	Physical exam is not <u>required</u>
Ongoing Training Requirements	Initial Training Requirements	Relative License/Waiver (SFN 844)
✓ Minimum of 8 hours per two-year renewal	✓ Orientation = 90 min overview	Initial Training Requirements
period, inclusive of 1 hour of required fire	✓ Pre-Service Training = 27 hours	✓ Orientation = 90 min overview
safety. Essentially 4 hours per year.	✓ Initial Fire = 2 hours	✓ Pre-Service = Abbreviated Training (3 hrs)
	Ongoing Training Requirements	✓ Initial Fire = 2 hours
	✓ Minimum of 16 hours every two-year renewal	Ongoing Training Requirements
	period, inclusive of 1 hour of required fire safety.	✓ Minimum of 8 hours per two-year renewal
	Essentially 8 hours per year.	period, inclusive of 1 hour of required fire safety. Essentially 4 hours per year.

Caregivers vs. Providers

Placement & Reimbursement Options for Identified Relatives							
4.1.2024	Unlicensed Caregiver			Licensed/Certified Provider			
Program	Kinship ND - Reimbursemen	Kinship ND - Allowance	TANF Kinship Care (TANF Child Only)	Certified Provider	Regular/State Foster Care	Treatment FC (Nexus PATH)	
HHS Section	CFS Prevention	CFS Prevention	Economic Assistance	CFS Licensing	CFS Licensing	CFS Licensing	
HHS Contact	701-328-1453 or kinship@nd.gov	701-328-1453 or kinship@nd.gov	1-866-614-6005 or applyforhelp@nd.gov	701-328-2322 or cfslicensing@nd.gov	701-328-2322 or cfslicensing@nd.gov	701-328-2322 or cfslicensing@nd.gov	
Who Qualifies	All caregivers (relative or fictive) who have full time care of a child not their own.	Caregivers (relative or fictive) working with a Zone or Tribal Nation In- Home program, who have fulltime care of a child not their own.	Caregivers who are related to the 5th degree to the relative child.	Applicant willing to provide short-term (less than 30 days) care to children in need. Includes respite and emergency shelter care in a family setting.	Applicant willing to provide temporary foster care in a family setting to children (ages 0 to 21) until permanency can be achieved.	Applicant willing to provide treatment foster care services in a family setting to children (ages 6+) with defined symptoms and behaviors.	
Identified Relative Licensing Waiver	Not applicable	Not applicable	Not applicable	Not applicable	Yes - Relative licensing standards may apply. This includes only caring for a relative child, a difference in training, physical exams, etc.	Yes - Relative licensing standards may apply. This includes only caring for a relative child, a difference in training, physical exams, etc.	
Financial Assistance	Reimbursement up to \$800.00 per Kinship child - lifetime total		Varies based on household & standard of need	Varies based on age of the child + Respite and/or On - call rates may	Varies based on age of the child + Respite and/or On - call rates may	Varies based on treatment level of the child.	
Daycare Assistance	Reimbursed as part of standard reimbursement	Receive up to \$600.00 month, up to 6 months	Yes - amounts vary	Yes - 100% cost billed by daycare on SFN 920	Yes - 100% cost billed by daycare on SFN 920	Yes - 100% cost billed by daycare on SFN 920	

Overview of Updates



CBCU - Background Check Changes

Criminal Convictions

- ✓ Relative, Kinship TANF, Licensed, Certified, QRTP employee, etc. = ALL the same!
- ✓ Cannot overturn "direct bearing offenses"
- ✓ Rulemaking Updates/Changes
 - Controlled substance Act, class A, B, C all added (federal)
 - Convictions to be determined rehabilitated <u>after a period of time</u> Simple assault; 12.1-17-03, reckless endangerment; 12.1-17-06, criminal coercion; 12.1-17-07, harassment; 12.1-17-07.1, stalking; 12.1-22-01, robbery, if a class C felony; or 12.1-31-07.1, exploitation of an eligible adult – penalty, if a class B felony under subdivision c of subsection 2 of that section or a class B felony under subdivision d of subsection 2 of that section; or chapter 19-03.1, Uniform Controlled Substance Act, if a class A, B, or C felony;
 - Department Review Panel added if there is a dispute about the findings.

The department also has authority to request a fingerprint-based criminal background check whenever a licensed, certified, or approved foster care provider or adult household member is known to have been involved in, charged with, or convicted of an offense.

Law, Rule Policy Changes

Highlights

- 1. Fingerprint-based criminal background check criteria was enhanced
- 2. Certification level added to state homes (initially).
- 3. Relative licensing enhancements.
- 4. Complete overhaul of the 622-05 licensing policy manual.
- 5. Extended the licensing period from one year to two years.
- 6. Onsite visits required each year.
- 7. Furnace inspections were no longer needed, changed initiated in October 2023.

Law, Rule Policy Changes

Highlights

- 8. Water Temperature
 - a. Licensing staff testing with thermometer is no longer required.
 - b. Education on water temp must be completed annually. Providers can test their own water temp.
- 9. Physical Health
 - a. Physical exam remains for fully licensed.
 - b. Physical exam is not required for certified or relative providers.
- 10. Annual self-declaration forms will no longer be required.
- 11. Home Floor Plan Continue to require initially; reviewed annually.
- 12. Disaster Emergency Plan Continue to required initially; review annually.

Health & Human Services

Law, Rule Policy Changes

Highlights

- 13. Functional Literacy Enhanced to reinforce an applicant must demonstrate their ability to read and engage in all forms of communication.
- 14. Conflict of Interest policy enhancements if a provider is also employed by a child welfare custodial agency.
- 15. Temporary beds space was capped at 7-days. Policy expanded to 14 days to align with SFPM present danger plan timeframes.
- 16. Milk testing is not required, but must be from an approved source.
- 17. Food in wholesome condition, free from spoilage or contamination.
- 18. Training requirements were reduced for fully licensed providers.
- 19. Updates to many licensing forms.



Home Visits



Initial Onsite Visit

Highlights of the Process

- Onsite visits (at least 1 face-to-face, but many are done in person). These are done to complete the assessment, discuss family needs and experiences
- Walk through of the home for safety
- Review of pertinent documents; SFN 1037, CAN check, training needs

Review orientation and pre-service training is underway

Ensure awareness of law, rule and policy





Annual Onsite Visit

Highlights of the Process

- 90 days prior to your 12 month mark, Licensing Specialist will do the quarterly check in via telephone call and will schedule an onsite visit
- Onsite meeting is required to discuss family needs and experiences
- Walk through of the home required for safety review

Review of pertinent documents; CAN check, training hours





Renewal Licensing Process

Highlights of the Process

- 90 days prior to expiration, you will be notified your renewal is coming due
- Annual forms and updated verifications (if applicable) will need to be submitted
- Renewal meeting will be held to discuss family needs and experiences
- Walk through of the home for safety

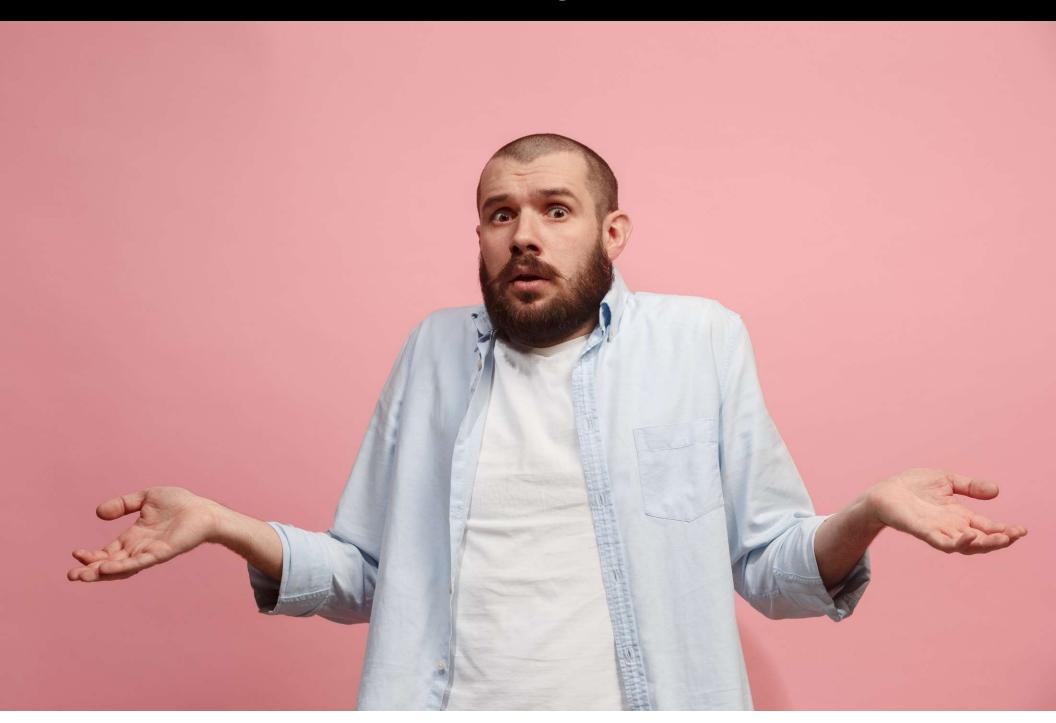
Review of pertinent documents; renewal forms, CAN check, etc.

Training Hours

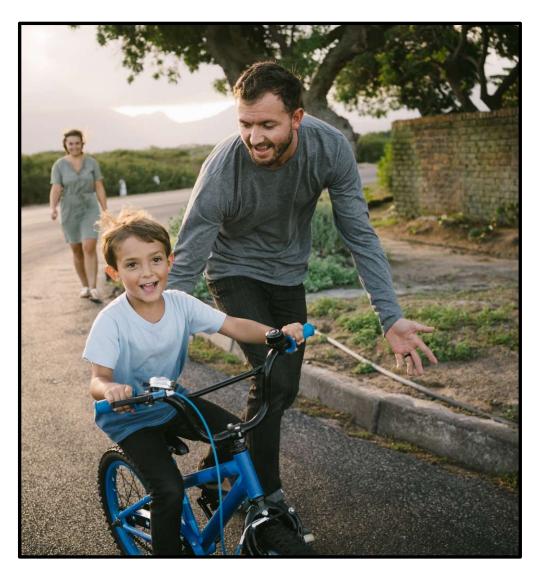




Level of Family Licensure?



Community member wants to provide a safe space to children in need of a foster care placement:



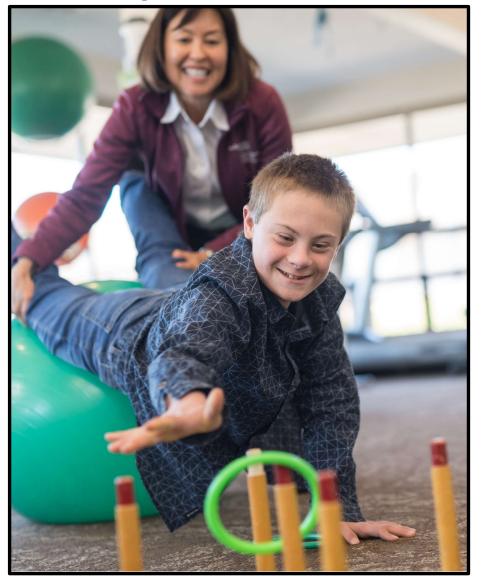




Grandma wants to care for only her 2 grandchildren.



A community member wants to provide respite to support providers and children in her neighborhood.

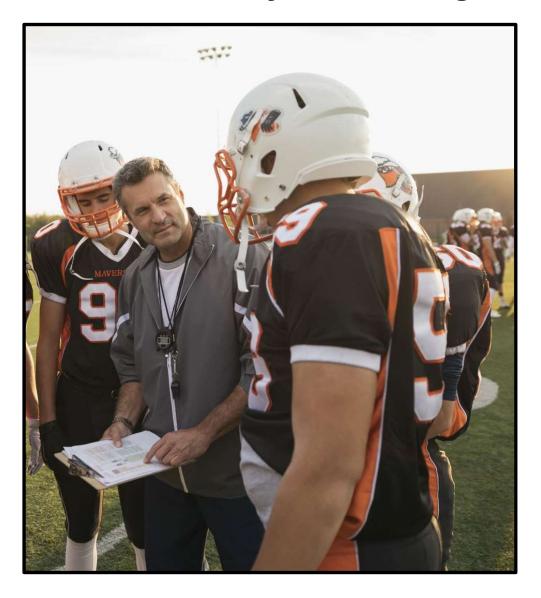






Coach is identified as a placement option for a specific child.

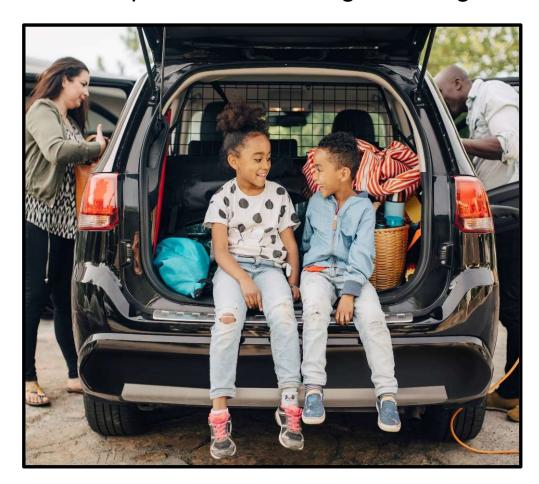
They have a long-standing relationship.







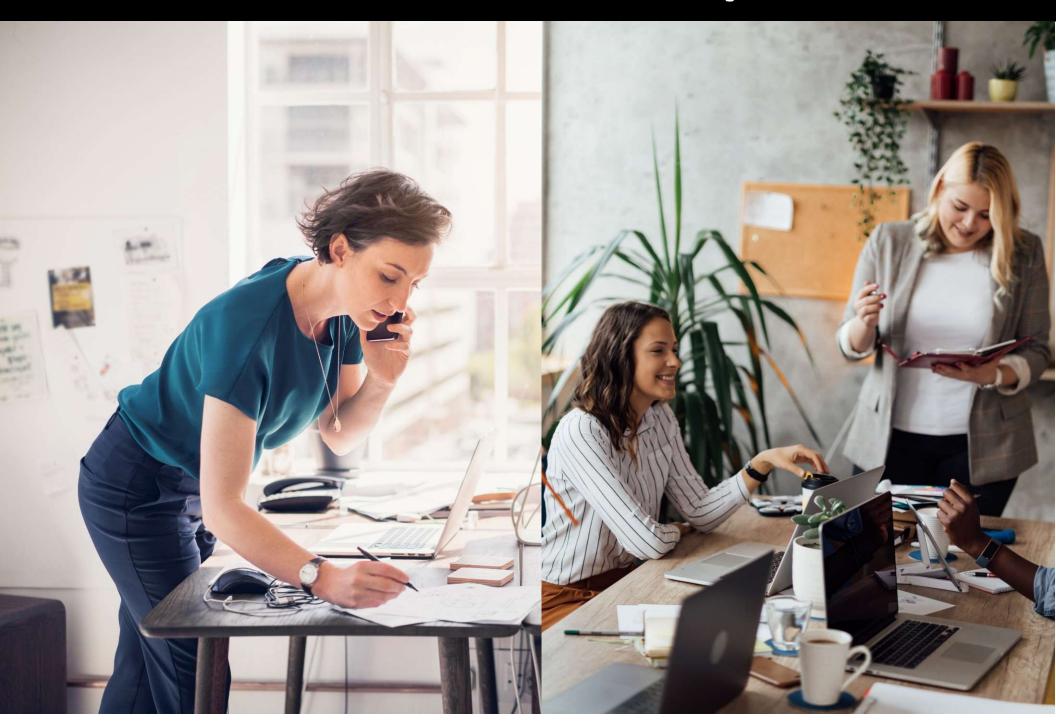
- 1. Uncle and aunt are caring for two relative children but are willing to care for unrelated children.
- 2. Aunt is caring for three relatives but would like to offer respite/shelter to unrelated children.
- 3. Grandparents are caring for two grandchildren + two unrelated children.







Child Placement Requests



Placement Requests

State Homes - ND Provider List

- Column added specific to level of licensure.
- Zones are required to review the list before calling providers.
- Respect preferences.
- Review status (open, not taking placement, full, HOLD).
- Transitioning "relative" provider off the ND Provider List cannot care for unrelated children. Do not call.

Nexus PATH

- Treatment foster care referrals are managed by Nexus PATH.
- Use of Nexus PATH homes must be managed by Nexus PATH. It is ok to ask!
- Nexus PATH determines placement of a child into a Nexus PATH home.

Tribal Nations

- Tribal Nations license homes and gain HHS approval.
- Tribal Affidavit homes are managed by the Tribal Nation.
- Use of a Tribal Nation home must go through the Tribal office.
- If a state home is needed for a Tribal case, contact CFS Licensing Unit.



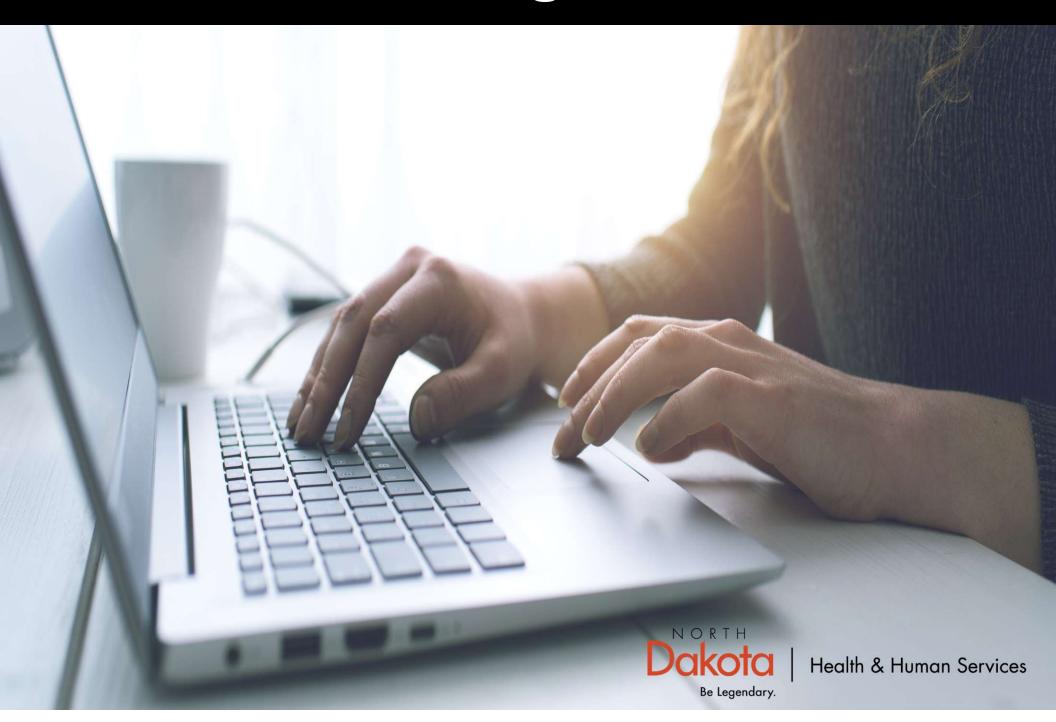
Shelter Care - Respite Care - Substitute Care

Shelter Care	Shelter Care On-Call	Respite Care
607-05-35-40-01	607-05-35-40-01	607-05-70-45-20-01
Temporary care during which a child needs a safe bed outside of the home. No greater than 7 consecutive days, unless otherwise pre-approved by the	A licensed foster care provider is on-call to take emergency placements of children ages 0 thru 17 not to exceed their pre-approved bed space. On-Call for a period of 7 days. (Friday at 12:00am- Thursday at	Temporary <u>relief</u> care for a child with special medical, emotional, or behavioral needs, which require time-limited support, supervision and care. Overnights = No greater than 4 consecutive days
department, not to exceed 14 days with a present danger plan. Providers must comply with licensing standards regarding permanent vs. temporary bed space.	11:59pm) Have permanent or temporary bed space available for at least two children, ages 0 thru 17. Accept eligible placements for at least 7 calendar days. The 7 calendar days starts the date of placement. Placements may continue in the provider's home beyond the end date of their on-call rotation, depending on the day the child was placed. Placement cannot exceed 7 calendar days unless otherwise approved by the	Non-overnights = 12 br/wk No limit on the number of requests ** It is important to remember Respite Care is NOT substitute care.
AVAILABLE FOR	department and agreed upon with the provider.	
CERTIFIED PROVIDERS &	_ N	O_R T H

FULLY LICENSED PROVIDERS



Licensing Forms



IDENTIFIED RELATIVE LICENSE - FA DEPARTMENT OF HEALTH AND HUMAN SEF CHILDREN AND FAMILY SERVICES		OMES	ar Fields		
SFN 844 (4-2024) Directions: North Dokota has three levels of licensing (licensed to require different standards or waive non-safety licensing stam with identified relatives (NDCC 50-11-00.1(11)). The form must the Licensing Specialist agreeing to the relative standards. Those caring for unrelated children.	dards in order to elimin be completed and sign	nate barriers to placing child led by the Provider/s, Custo	dren safely odian and		
Foster Care Provider Name					
Authorized Licensing Agent (Agency Name)					
IDENTIFIED RELATIVE WAIVER - CATEGORIES Every effort must be made to ensure that all family foster care pi NDAC 75-03-14 and manual chapter 622-05. Select the area/s of	roviders meet the relat of requested waiver (if	tive licensing standards set applicable):	forth in		
Age 21; waiver issued to a prospective foster parent no les					
Physical characteristics of the home Bedrooms/Sleeping Arrangements Background check results (not all results can be waived)	Applicant physical Full pre-service tra Transportation				
Functional Literacy					
Other Provide any additional details agreed upon by the agency and relative:					
		SFN 844 (4-2024) Fage 2 of 2-2024) Identified Relative Family Nat			
SIGNATURES: APPLICANTS MUST SIGN		CUSTODIAL ACE	me		
Whe hereby declare that we meet the requirements to be relative is required for foster home licensure. Applicant 1 Signature Applicant 2 Signature	e foster care provide	CUSTODIAL AGENCY IDEI I attest that the applicants qua a. The child's gradbarent, nieco rinst cousin; Shan hodividual with a re- similar to	VTIFIED RELA llify as an identi eans: great-grandpa	TIVE ACKNOWLEDGMEN	Ti: Diver based on NDCC 50-11-00 1(11): "Identified Int, great-stant, uncle, great-uncle, nophew, Int or former spouse of the child's parces, ship with the child.
AUTHORIZED LICENSIN I have discussed with the relatives options for a license to pr As the licensing specialist, I request a relative license on beh I have received page 2 of this document from the custodian Licensing Specialist Signature	ovide foster following any unre	and the decidence of the control of	bdivision a; or relative level o e for unrelated	wision a: munity as having a relation: flicensure to	Tr. Diver based on NDCC 50-11-00 1(11): "Identified for the child's parent, uncle, great-uncle, nephew, and or former spouse of the child's parent, ship with the child similar to a strip increased to care for the for any costs related to the care of the child's Return for any costs related to the child's Return for any costs re
Waiver Request Approved by HHS - CFS Licensing Unit		Name/Initials of Chi	ster care	children. HHS will not re-	only lines.
HHS - CFS Licensing Representative Signature		arind .	Go that a	re / will be living	ourse for any coste for the
	=		ender	Date of Birth	e: related to the care of
		1		- Tan	Child's Rev
		7			Child's Relationship to Applicant
		7	1		
L			1		
With form	en complete, return page	22 to v	7		
Custod Case M	ien complete, return page in may delay the issuing of ATURES lai Agency	e 2 to the assigned licensing si of the provider license.	pecialist or the	CEO	
Case Woo	riker Name			Cicensing Unit, Failure	
	er Signature			_	to return this
	er Signature				Tolephane Number

SFN 844: Relative Licensing

- Licensing Specialist completes Pg. 1
- Custodial Agency completes Pg. 2
- Waiver options continue
- Only for relatives so we need the relationship connection to the child!
- Signatures required
 - ✓ Provider
 - ✓ Licensing
 - ✓ Case worker

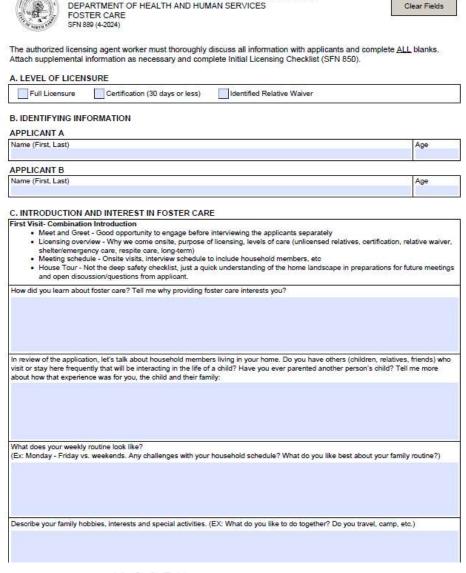


SFN 889: Home Study

- Licensing Specialist completes
- The home study will be shared with adoption (AASK), if warranted
- Different layout
- Increased relationship building flow
- Increased review of PRIDE competency achievement

Licensing Specialists – If needed, CFS did record this training in late January 2024.





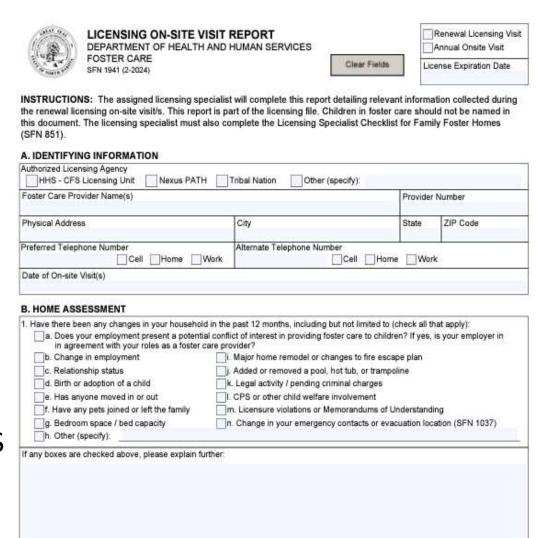
INITIAL HOME STUDY FOSTER CARE FOR CHILDREN



SFN 1941: Annual Study

- Licensing Specialist completes
- Study gathers necessary updates
 - ✓ Who is in the home?
 - ✓ How are placements going?
 - ✓ Needs/Training
 - ✓ Review of health
- Onsite visit every year
- Renewal every other year

Licensing Specialists – If needed, CFS did record this training in late January 2024.





Lugaria o	LICENSING PACKET - DEPARTMENT OF HEALTH FOSTER CARE SFN 1037 (4-2024)			Clear Fields	Initial Licensure Renewal Licensure
complete this p	NS: Applicants seeking to obta packet in efforts to finalize doc ow this packet with you and an	umentation for t	the home study	. The CFS Licensing I	Unit or authorized licensing
files. The entir	elease of information for the p re foster care licensing file is n 18.4 meaning if a licensing file	ot exempt from	sharing; howe	ver, financial informati	on is an exception listed in
DEMOGRAPH	lics				
Applicant A			Applicant B		
	In the state of th		Other (s	specify):	
	ecklist of items needed to complet				
SFN 1037,	Licensing Packet.				
SFN 1038,	Policy & Standard Review				
To an a service of the service of the	he driver's license for each foster	care provider and	any other hous	ehold members that may	be transporting children
	Test Results (if applicable)				, as a consponent grown
A CONTRACTOR	es (if applicable)				
Name of the Part o		1000 fire audinos	dakas		
Receipts to	or each serviced or purchased 2A	TUBC fire extingu	ilsner		
* At renev	e sit information – voided check wal if your banking information ha uired for Nexus PATH homes	s changed, a new	copy is required	i.	
SFN 1974,	Electronic Communication with H	HS employees (\$	State homes only)	
SFN 974, F complete th	Physical Exam. Begin this process ne form if a physical was complete	s by either schedu ed in the 12 mont	uling an appointn	nent or by asking your m for relative waiver or ce	edical professional to rtification.)
	e route drawing showing exits for				70 . NAVEY 0.
 If you ha 	d at initial and if there are change ave a main floor, basement, and u is also helpful to highlight which ro o.	upstairs, you will r	need to have three	e fire escape routes/maj	ps showing exits for each
Comments/Que	stions you have for the licensing	specialist:			

SFN 1037: Renewal Form

- Provider completes
- Kept training record
- Kept Fire Safety checklist
- Kept family evacuation, but only need to update if warranted
- Kept Youth Driving review
- Kept Financial Assessment
- Kept Placement Preference
- Removed health declaration
- Added safety acknowledgements



Licensing Specialist Reminders

Licensing Specialists complete the most paperwork.

- Important to follow checklists
 - ✓ SFN 850
 - ✓ SFN 851
 - ✓ SFN 863
- Make changes to a license timely
- Track dates of required items
 - ✓ Fire extinguisher
 - ✓ Pet vaccines
 - ✓ Driver's licenses
- Track dates or required meetings
 - ✓ Quarterly check-ins (phone, email)
 - ✓ Annual onsite visits
 - ✓ Renewal onsite visit. If the license/certification expires for 1 day... the provider must START OVER ☺



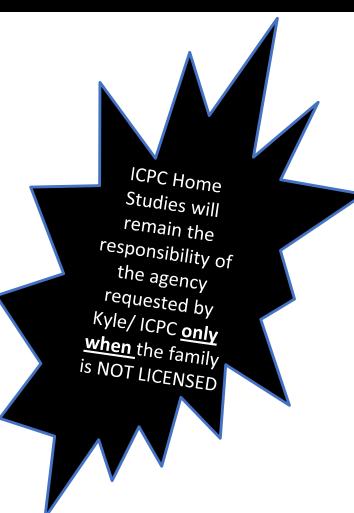
Staff Data Entry



Case Worker Reminders

FRAME System:

- Child placements need to be updated ASAP
 - ✓ Moment in Time (within 24 hrs) is best practice.
 - ✓ Helps with tracking where is the child today!
 - ✓ Helps manage placement maximums
 - Certified Provider = 30 day maximum
 - TFC = 12 months
 - ETFC = 6 months
 - QRTP = 6 months, 12 months or 18 non
 - ✓ Helps with the reduction in overpayments
- Providers (all licensed/certified providers will show up)
- Licensed relatives can only serve relative children
- Certified providers can only serve a child for 30 days.



Licensing Specialist Reminders

Authorized Agents (Nexus PATH, Tribal Nations, URM)

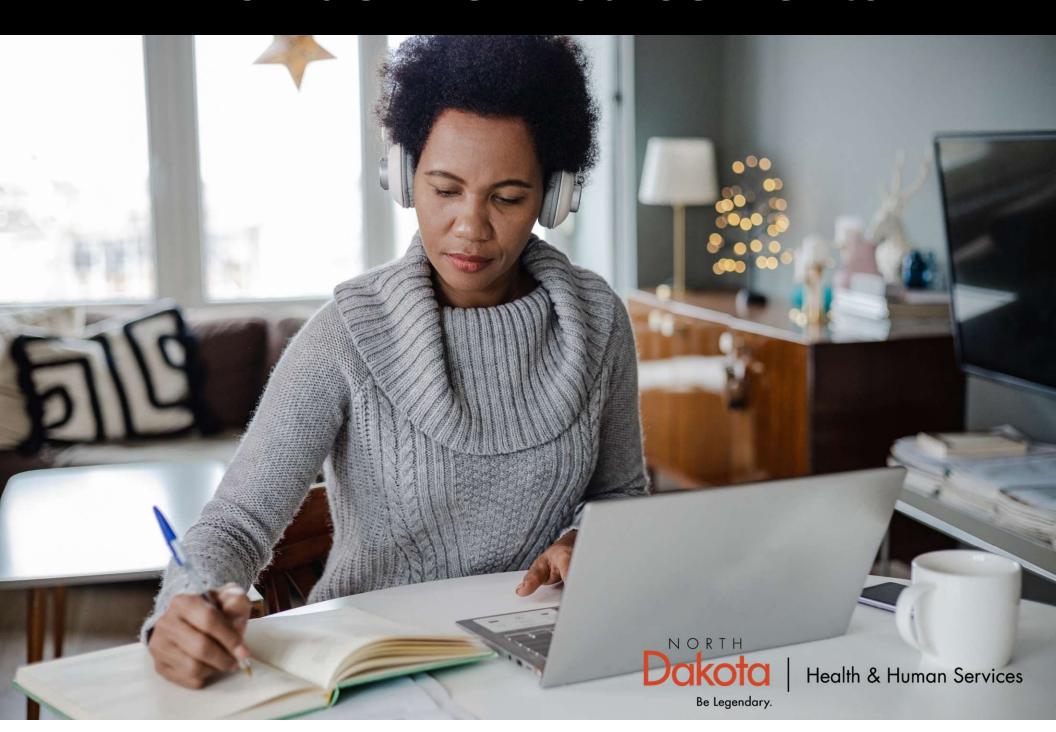
- Submit the licensing paperwork and checklists to CFS Licensing Unit
- Coordinators can issue up a 2 YEAR license on behalf of approved providers
- Coordinators will enter the license into CCWIPS
- CCWIPS is the way a provider gets reimbursed

Licensing Specialists

- Provider "type" matters
- Must enter the license into CCWIPS
- Can issue up a 2 YEAR license on behalf of approved providers
- If you issue a 2 YEAR license, you have to enter two licensing periods in the system.
 - 4-15-2024 to 4-14-2025
 - 4-15-2025 to 4-14-2026



Provider Reimbursements



ND Maintenance Rates

State Homes

Reimbursed by HHS/CFS

Tribal Affidavit
Homes

- Title IV-E cases: Reimbursed by HHS/CFS
- Tribal 638 cases: Reimbursed by the Tribal Nation

Nexus PATH Homes

• Reimbursed by Nexus PATH

Respite/Shelter Homes

Reimbursed by HHS/CFS

North Dakota RANKS IN THE TOP 5% FOR THE HIGHEST REIMBUSEMENT IN THE USA

Out of State Homes

- ND children may be placed out of state
- Reimbursed their state rate by HHS/CFS

Certified, Relative and Full license = SAME RATE!



Overview & Review of Impacts



North Dakota
Department
of Health and
Human
Services



Providers

- Positive Gains!
- 2 year license
- Less paperwork
- More options
- Placement maximums



Licensing

- More levels to manage
- Placement maximums
- New home study
- Annual onsite visit
- More paperwork for licensors to do, less for providers!



Agency Workers

- Knowledge of the provider level
- Relative relationship
- Tracking of 30 day max
- Continued tracking of TFC/ETFC maximums
- Unlicensed relatives
 ICPC requests

"If you take care of the people who provide the service, they will take care of those in need of service...."
--- Wayne Salter, HHS Commissioner

The Unit Made Updates to What?



- ✓ Licensing Levels Chart
- ✓ NDAC 75-03-14
- ✓ Policy 622-05 manual
- ✓ ND Title IV-E State Plan
- ✓ Orientation Training
- ✓ Abbreviated PRIDE Training
- ✓ New Forms
- ✓ Foster Care Licensing Brochure
- ✓ Training Handout
- ✓ CCWIPS new provider type added
- ✓ Sharepoint electronic filing columns
- ✓ ND Provider list columns

Scenario – What If?



Relative – Wants to Care for Unrelated Child?

Eligible providers can transfer from one level to another.

Impacts to Consider

- ✓ CBCU = If consistent licensure, no new background check needed.
- ✓ Physical Exam = NEED
- ✓ Training = NEED full PRIDE/UNITY

How will this be managed?

- ✓ Provider will work on getting fully licensed
- ✓ Cannot place unrelated children unless the provider is full licensed.





Certified – Still Want to Care for Child?

Eligible providers can transfer from one level to another.

Impacts to Consider

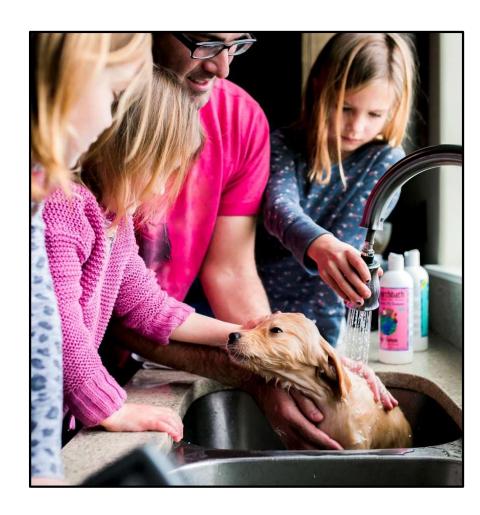
- ✓ CBCU = If consistent licensure, no new background check needed
- √ Physical Exam = NEED
- ✓ Training = NEED full PRIDE/UNITY

How will this be managed?

- ✓ Maintain AR Provider Type
- ✓ Issue a 60 day MOU

What if the Provider does not meet the MOU timeframe?

- ✓ HHS will not extend a transfer MOU
- ✓ Maintain as AR (30 day max only) and child leaves the home, or
- ✓ Close the provider.



Reminder to Communicate!



Please stay in touch via phone, email or text:

- 1. We're moving!!
- 2. I'm getting married!
- 3. We're having a baby!
- 4. Our son is now 18 need a background check
- 5. I am certified, but I want to be fully licensed
- 6. So... I had a chat with a police officer last night.
- 7. We are heading to Vegas. I need a status change!
- 8. We are currently separated, need to update you.
- 9. My mother is moving in, what do you need?
- 10. I need a break! Is there any respite available?

When in doubt, call your Licensing Specialist.

Moment of Gratitude



Special Thank You To Those Who Provided Feedback and Support:

CFS Licensing Unit Staff

ND Provider Task Force

Nexus PATH Family Healing

Michelle Jacob, CFS Licensing Unit Supervisor

Bob Schock, CFS Licensing Unit Supervisor

Monica Miller, CFS Licensing Unit Supervisor

Brittany Fode, CFS Licensing Unit Supervisor

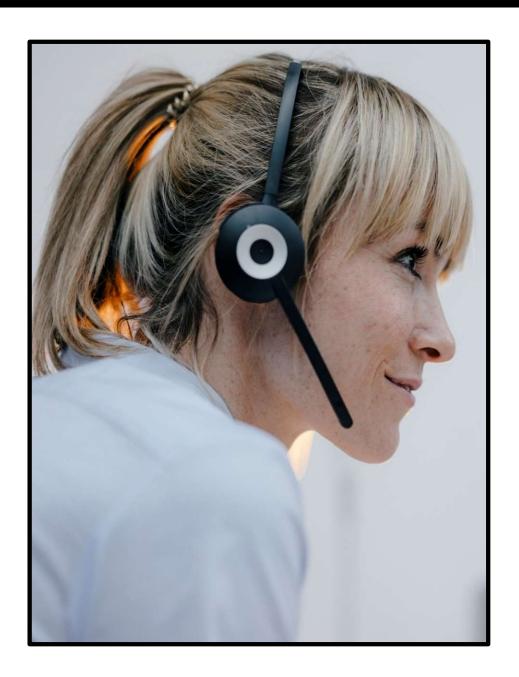
Kelsey Bless, CFS Licensing Unit Administrator

Cory Pedersen, CFS Director

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CFS UNIT CONTACT INFORMATION



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Recruitment and Retention line at **1-833-FST-HOME**

