

2410 Digital Set *or* 9620 VoIP Set

Station Number	User Name
Department	
Building	Room
Telephone Counselor	
Telephone Counselor Telephone Number	

a: 7-
b: 7-
c: 7-

d(4): Directory
e(5): Next
f(6): Make Call

g(7):
h(8):
i(9):

j(10):
k(11):
l(12):

Please indicate type of set:	
<input type="checkbox"/> 2410 Digital Set	<input type="checkbox"/> 9620 VoIP Set

- Buttons a-c / 1-3: must be the telephone number of the set.
- Buttons d-l/ 4-12: may be used for:
 - Speed dial buttons
 - “TB” for telephone numbers within your department
 - “SD” for telephone numbers outside your department or off campus numbers
 - “Team” for telephone numbers within your department that have digital or IP telephone set
 - Call-pickup
 - Send All Calls
 - Transfer to Voice Mail
 - Directory
 - Directory
 - Next
 - Make Call
 - Agent Login (for call centers only)