

9650 VoIP Set

Station Number	User Name
Department	
Building	Room
Telephone Counselor	
Telephone Counselor Telephone Number	

1. 7-
2. 7-
3. 7-

Main View	Shifted View
4	12
5	13
6	14
7	15
8	16
9	17
10	18
11	19

- Buttons 1-3: must be the telephone number of the set.
- Buttons 4-19: may be used for:
 - Speed dial buttons
 - “TB” for telephone numbers within your department
 - “SD” for telephone numbers outside your department or off campus numbers
 - “Team” for telephone numbers within your department that have digital or IP telephone set
 - Call-pickup
 - Transfer to Voice Mail
 - Directory
 - Directory
 - Next
 - Make Call
 - Agent Login (for call centers only)
 - NOTE: Send all calls is automatically programmed on the set