

SBM24 Expansion Module for VoIP Set

Station Number 7-9999	User Name Sample
Department Telecommunications	
Building Carnegie	Room 5
Telephone Counselor Jane Doe	
Telephone Counselor Telephone Number 7-0001	

Module Number _____

Upper Buttons	Lower Buttons
1	13
2	14
3	15
4	16
5	17
6	18
7	19
8	20
9	21
10	22
11	23
12	24

- Buttons 1-24: may be used for:
 - Speed dial buttons
 - “TB” for telephone numbers within your department
 - “SD” for telephone numbers outside your department or off campus numbers
 - “Team” for telephone numbers within your department that have digital or IP telephone set
 - Call-pickup
 - Transfer to Voice Mail
 - Directory
 - Directory
 - Next
 - Make Call
 - Agent Login (for call centers only)
 - NOTE: Send all calls is automatically programmed on the set