Rental Policies and Procedures

1. Rent your gear by stopping at The Outpost or the UND Wellness Center's front desk. Full rental amount (plus sales tax) is due at the time of the rental.

2. Pick up your equipment during regular wellness center hours. The Outpost’s rental day starts at 12:00pm, but equipment rentals can be made at any time. All rentals are due back by 5:00pm on the return date.

3. All rentals/sales are final. No refunds will be given in the event that rental equipment cannot be utilized due to inclement weather or personal reasons of the renter, such as, but not limited to, injury or illness.

4. All equipment must be returned on the return date (by 5:00pm) during regular wellness center hours. A charge will be assessed each day that the equipment is late. If the equipment is not returned within one week after the return date, the renter will be charged the total amount of additional day fees for one week and the replacement cost of the equipment.

5. All equipment must be returned to The Outpost and checked in by a wellness center employee. If the equipment is not returned to The Outpost and is not properly checked in, the renter will be charged a $10.00 fee for each item.

6. All equipment goes through an initial inspection upon return. Once returned, the equipment is given a final inspection before it is available to rent again. Customers will be notified as soon as possible if there are any equipment issues discovered during the initial and/or final inspections.

7. All late equipment will be charged as follows: Additional Day Fee = (Daily Rental Rate) x (Number of Days Late).

8. If equipment is damaged or lost, you will be contacted by The Outpost for replacement costs. Costs are based on the current retail value of the item or replacement part. Replacement costs and/or additional day fees may be applied to your student account/billing.

9. If equipment is returned dirty and needs to be cleaned, a $10.00 cleaning charge will be assessed for each item.

10. When returning tents, the renter will be expected to assemble it for purposes of ensuring all tent materials are present.

Equipment Care

1. Please read and follow any written or verbal instructions for set up and use of equipment. If you do not know how to use a piece of equipment, please ask The Outpost staff for assistance.

2. If camping with a group, do not mix up equipment stuff sacks or pieces of equipment. Keep all components of the equipment together, especially tent poles, accessories, and stuff sacks! Secure your stuff sacks inside your tent or they can blow away.

3. Please return equipment as clean as possible. Rinse out coolers, dry off tents, wash cook sets, etc.

4. Do not wash or dry tents or backpacks in a washer or dryer. It will damage the equipment.

5. Do not dry sleeping bags in a dryer. It will damage the equipment.

Equipment Damage

1. You are responsible for all equipment. If equipment is damaged or broken, you will be charged for the repair or replacement of the item. It is recommended that you examine all equipment prior to using it. It is recommended that you set up tents and try out equipment before each outing.

2. Normal wear and tear of equipment will be assessed by The Outpost staff.