TruServe is a web-based tracking system that allows organizations to conveniently monitor and report progress tailored to their needs.

How does a TruServe system work?

• TruServe captures the activities of your organization
• Activities are broadly defined and might include information dissemination, presentations, publications, or assistance to customers
• TruServe effectively tracks variables such as time, budget, programs, program goals, level of assistance, name/location of customers, and staff
• Users can upload files such as presentations, spreadsheets, and word documents
• Information is used to create custom reports, maps, and charts within seconds
• Maps and charts from TruServe can be saved and used in other programs
• Individuals identified by your organization as users have access to TruServe
• Each user is provided with a unique login and password
• TruServe can be accessed from any internet enabled device
• Each organization has their own unique website and URL

What can a TruServe system do for your organization?

• TruServe is customizable so it tracks what your organization needs it to
• TruServe improves communication by allowing users to view and e-mail activities to one another
• Time is saved by using a TruServe system- effort and impact can be shared quickly
• TruServe eliminates the need for specialized staff training required for mapping and graphing
• TruServe provides quantifiable results that stakeholders expect

How is The University of North Dakota Center for Rural Health involved?

• The system was created for internal use by the Center for Rural Health
• Dedicated support is provided Monday through Friday 8:00 am-4:30 pm CST
• On-site start up training and implementation is offered
• All data is stored and backed up on three separate servers in three different locations
• All data is secured and encrypted (SSL Web Security Certification)

Learn more
ruralhealth.und.edu/TruServe

Questions
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