

# Logging onto your Midcontinent wireless connection!

## WINDOWS XP

1. Click Start.
2. Click Settings or Control Panel.
3. Click Network Connections.
4. Double click Wireless Network Connection.
5. Select the wireless network that contains the six (6) digit SSID number located on this sheet.
6. Click Connect.
7. Enter the Network Key as it appears on this sheet. Enter the Network Key again to confirm.
8. Click Connect.

## WINDOWS 7

1. Click on Windows logo button.
2. Click Control Panel.
3. Click Network and Internet.
4. Click Connect to a Network.
5. Select the wireless network that contains the six (6) digit SSID number located on this sheet.
6. Click Connect.
7. Enter the Network Key as it appears on this sheet.
8. Click Connect.

## MAC OS X

1. Click on Airport icon in the upper right.
2. Select the wireless network that contains the six (6) digit SSID located on this sheet.
3. Enter the Network Key which as it appears on this sheet.
4. Click OK.

## TROUBLESHOOTING TIPS

If the modem lights do not come on or you are having problems connecting to the Internet:

1. Turn off your computer.
2. Unplug the modem from the electrical wall outlet.
3. Wait 15 seconds and plug the modem back into the electrical wall outlet.
4. Restart your computer.
5. Open your Internet browser and visit [midcocomm.com](http://midcocomm.com) to test your connection.

If you are still experiencing problems after completing the above troubleshooting steps, please call us at 1.800.888.1300 for assistance.

**Have other devices you need to connect to your Midcontinent Wireless Connection?**

Visit [midcocomm.com/techtips](http://midcocomm.com/techtips) to help get you started.

## CABLE MODEM INFORMATION

PLEASE TAKE SOME TIME TO WRITE DOWN THE FOLLOWING INFORMATION SO YOU ARE PREPARED TO CONNECT ALL YOUR DEVICES TO THE INTERNET.

Hall Name:

Room Number:

SSID:

(This will be the last 6 digits of the Cable MAC Address (CM MAC) found on your modem.)

Network Key:

(This is the Serial Number (S/N) on the bottom of your modem.)

**Customer Support:** 1.800.888.1300 Press 5, then 1234



**PRICE AND SERVICE UPGRADES**