Greetings

Some of you will begin noticing some changes in Parking Operations and Ramp Operations, as well as noticing some of our new technology that is presently being placed on campus.

Several new things are here or coming for Parking and Transportation.

1. LPR Technology – License Plate Recognition
   a. What does it mean? The principle here is utilizing a mobile or fixed camera to review the License Plates of vehicles parked on campus, or entering/exiting the Parking Ramp. The license plate replaces the Hang Tags as the identifying feature for your permit.
   b. How does it impact you? There are only a couple impacts upon the customer.
      i. You need to accurately enter your license plate when you purchase a permit, which you should be doing already.
      ii. You no longer need to worry about a hang tag and moving it between vehicles or putting it up or down.
   c. How does it work for you?
      i. Better data on lot utilization will allow Parking Operations to make better decisions for maintenance, improvements, and identification of challenges.
   d. How to minimize the impact upon you.
      i. Check your Vehicle information in the Parking System by logging into either Campus Connection (Student) or HRMS (whichever is appropriate)
      ii. Watch for further communication

2. AVL Technology – Automatic Vehicle Location (sponsored by Student Government)
   a. What does it mean? Real-time tracking of the shuttle busses via an app on your smartphone, computer, or tablet.
   b. How does it impact you? With this technology you will be able to remain in your warm location until the bus is close then go out to get onto the warm and comfortable bus.
      i. No more standing out waiting on a bus that is delayed by traffic or other circumstances.
   c. How does it work for you?
      i. More information for bus stop ridership and routing allows for better decisions.
   d. How to maximize the impact?
      i. Download the App, utilize the bus to avoid traffic, stay warm and eliminate frustration.
3. Increased Utility of Parking Portal
   a. What does it mean? Our software allows for web-based self-service options that were not being utilized. We have turned on many of these options allowing you to utilize the software to do many of the things you presently have to see us to do.
   b. How does it impact you?
      i. Add vehicles, add phone numbers, add email addresses, add physical addresses, view citations, view appeals, and (coming soon) appeal citations.
      ii. These features add convenience and eliminate the middle man.
   c. How to maximize the impact?
      i. Use the system to self-service at your leisure and wherever you have internet connection.
      ii. Gather information or address issues.

If you have any questions please feel free to contact us.