

UNIVERSITY ASSESSMENT COMMITTEE

Feedback to Departments on Assessment Activities Reported in 2004-2005 Annual Reports

DEPARTMENT COMPUTER SCIENCE DATE APR 10, 2006

COMMITTEE MEMBER(S) CONDUCTING REVIEW Tom Steen, Beth Bjerke

1. STUDENT LEARNING GOALS

- | | | | |
|---------------------------------------|--------------|----------------|---------------------------|
| • Were any goals referenced? | YES <u>X</u> | NO <u> </u> | QUALIFIED Y/N <u> </u> |
| • If so, were goals well articulated? | YES <u>X</u> | NO <u> </u> | QUALIFIED Y/N <u> </u> |
| • Do goals address student learning? | YES <u>X</u> | NO <u> </u> | QUALIFIED Y/N <u> </u> |

Comments: At both levels, student learning goals are very nicely spelled out. I would prefer to some goals refined so it's more specific and clear what students will be able to do (e.g., knowledgeable, feeling well prepared, guided by ethical principles, (expertise in X or Y), which would help with assessment, but what they want their students to learn is clear from this report.

Undergraduate:

Graduate: Even though the assessment plan is still in developmental phase here, goal topics are clear—would suggest refining as above so it's more clear what students would be able to do upon completion.

2. ASSESSMENT METHODS

- | | | | |
|--|-----------------|----------------|---------------------------|
| Were any specific assessment methods referenced? | YES <u>X</u> | NO <u> </u> | QUALIFIED Y/N <u> </u> |
| • If so, were specifically chosen assessment methods appropriately aligned with individual goals? | YES <u>X</u> | NO <u>X</u> | QUALIFIED Y/N <u> </u> |
| • Were both direct and indirect assessment methods used as components of a "multiple measures" approach? | YES <u> </u> | NO <u> </u> | QUALIFIED Y/N <u>N?</u> |

Comments: Based on this report, linking goals and assessment methods seems like the major issue for CSci to sharpen up. By my analysis approximately 2/3 of the assessment methods in use are indirect (e.g., graduate surveys, course evaluations). The direct methods—letter grades in key UG courses and student displays (samples of student work)—are useful but appear to be in need of revision. For one, it's not clear how letter grades reflect student accomplishment of the program goals (or which goals are targeted in those courses). For another, it's not clear how student displays are assessed or how they are sampled to represent the rest of the students. At the graduate level, where the plan is still developing, the same issues may apply particularly in assessment of goals such as "broad knowledge" and "expertise" in specific areas.

3. ASSESSMENT RESULTS

- | | | | |
|--|-----------------|----------------|---------------------------|
| Were any assessment results reported? | YES <u>X</u> | NO <u> </u> | QUALIFIED Y/N <u> </u> |
| • If so, were the results clear in terms of how they specifically affirm achievement of goals? | YES <u> </u> | NO <u>X</u> | QUALIFIED Y/N <u> </u> |
| • If so, were the results clear in terms of how they indicate need for improvement? | YES <u> </u> | NO <u> </u> | QUALIFIED Y/N <u>X</u> |
| • Were the results tied to goals for student learning? | YES <u> </u> | NO <u>X</u> | QUALIFIED Y/N <u> </u> |

Comments: Quite a few results were reported here but they were primarily about indirect factors such as enrollment, graduation rates, and facilities issues. I did (**or did not?**) find results that reflected assessment of students' knowledge or expertise in specific areas, which were major goals at both levels. Similarly, I did not find assessment results on the behavioral and affective goals in the UG program. This leads me to conclude that CSci may want to revisit the UG plan and especially try

to sharpen the alignment of goals-methods-results. Since the department seems to have a very good grasp of what it wants its students to learn, this task seems to be a “doable” one.

Undergraduate:

Graduate: Since the graduate program assessment plan is behind the UG plan in development, I think I’d recommend revising the UG plan first. Then when that plan is shaped up, the department can take what they learned with the UG plan and apply to the grad plan.

4. CLOSING THE LOOP

Were any actions taken on the basis of assessment results reported?

YES_____ NO_____ QUALIFIED Y/N __?_

- If so, do curricular or other improvements/ changes arising from assessment results directly address goals for student learning?

YES_____ NO__X__ QUALIFIED Y/N _____

Comments: At both levels, the faculty has made several curriculum changes. However, the major results that formed those decisions seem to mainly be indirect measures, such as enrollment, student surveys (course evaluations), and exit surveys. I did not see decisions that were based on direct assessment results of student learning, which is not surprising given the assessment methods used and results collected (above). This leads me to conclude, again, that improving the alignment of the assessment plan is the key need. I would also follow that with a recommendation to develop ways to aggregate results in such a way as to support faculty decisions about what/how to improve in their programs.

5. SUMMARY

Strengths

Areas for Improvement

☒ A specific plan for assessment is in place.
☒ Student learning goals are well-articulated.
☒ Assessment methods are clearly described.
☐ Assessment methods are appropriately selected.
☐ Assessment methods are well-implemented.
☒ Direct and indirect methods are implemented.
☒ Results are reported.
☐ Results are tied to closing the loop.
(Decision-making is tied to evidence.)

☐ No specific plan for assessment is in place.
☒ Student learning goals are not well-articulated.
☐ Assessment methods are not clearly described.
☒ Assessment methods are not appropriately selected.
☐ Assessment methods are not well-implemented.
☐ A single type of assessment methods predominates.
☐ No results are reported.
☒ Results are not clearly tied to closing the loop.
(Decision-making is not directly tied to evidence.)

OVERALL SUMMARY AND RECOMMENDATIONS:

See above, especially in the Sections 3 and 4.

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Section 1: __Y__ Section 2: __?__ Section 3: __Y__ Section 4: __?__

Coding Key:

- Y = yes, this is done appropriately and well
- N = no, this is not done at all, or it is not done in relationship to student learning
- NA = no information available
- ? = action or progress is apparent; however, evidence is lacking that this is completely and appropriately done