

**UNIVERSITY ASSESSMENT COMMITTEE**  
**Feedback to Academic Departments on Assessment Activities Reported in 2008-09 Annual Reports**  
**GRADUATE PROGRAMS**

**DEPARTMENT** Family/Community Medicine – PA Program **DATE** 4/19/2010  
**COMMITTEE MEMBER(S) CONDUCTING REVIEW** Perkins/Hawthorne

**1. STUDENT LEARNING GOALS**

- |                                       |              |    |               |
|---------------------------------------|--------------|----|---------------|
| • Were any goals referenced?          | YES <u>x</u> | NO | QUALIFIED Y/N |
| • If so, were goals well articulated? | YES <u>x</u> | NO | QUALIFIED Y/N |
| • Do goals address student learning?  | YES <u>x</u> | NO | QUALIFIED Y/N |

**Comments:** Goals are well described and appropriate

**2. ASSESSMENT METHODS**

- |  |              |    |                        |
|--|--------------|----|------------------------|
| Were any specific assessment methods referenced?   | YES <u>x</u> | NO | QUALIFIED Y/N          |
| • If so, were specifically chosen assessment methods appropriately aligned with individual goals?        | YES          | NO | QUALIFIED Y/N <u>x</u> |
| • Were both direct and indirect assessment methods used as components of a “multiple measures” approach? | YES          | NO | QUALIFIED Y/N <u>x</u> |

**Comments:** The program appears to do a good job of evaluating progress and achievements of individual students, but does not pay as much attention to assessing learning related to particular goals across the program overall.

It would be valuable if department faculty would address the bulleted goals listed on the first page of their report one-by-one and explain/evaluate whether the program is succeeding in these areas. This may require additional data be gathered but can, in part, be done using what’s already been collected. We suggest creating a table that lists goals in one column, methods of assessment that go with each, etc. A template available on UND’s assessment website can be used if you’d find that helpful.

**3. ASSESSMENT RESULTS**

- |  |              |    |                        |
|--|--------------|----|------------------------|
| Were any assessment results reported?  | YES <u>x</u> | NO | QUALIFIED Y/N          |
| • If so, were the results clear in terms of how they specifically affirm achievement of goals? | YES          | NO | QUALIFIED Y/N <u>x</u> |
| • If so, were the results clear in terms of how they indicate need for improvement?            | YES          | NO | QUALIFIED Y/N <u>x</u> |
| • Were the results tied to goals for student learning?   | YES          | NO | QUALIFIED Y/N <u>x</u> |

**Comments:**

There is good discussion of student evaluation, but little discussion of program assessment. The only metric that directly assesses the program is the number of students that successfully pass the national board exams. Training students to pass the exams, however, is not one of the goals listed on the first page. Metrics need to be identified for the goals, and exam scores might be taken apart so that portions of the score could be used to look at student learning related to program goals. It would be well worth examining (and reporting) how students do on exam items specifically related to the various learning they are expected to achieve (e.g., looking at assessment of emergency needs vs. providing evidence-based health care – are students doing great on both? Or maybe better on one area than the other?)

It would also be helpful if the student data collected were summarized – providing statistics that reveal how many students succeed at achieving each goal, etc.

The key thing is to evaluate whether the program is successful by looking at student learning outcomes (across students generally), to identify changes that will make it more successful, and then to come back in subsequent years to see if the changes led to the desired outcomes.

#### 4. CLOSING THE LOOP

Were any actions taken on the basis of assessment results reported?

YES\_\_\_\_\_ NO\_\_\_\_\_ QUALIFIED Y/N   x  

- If so, do curricular or other improvements/ changes arising from assessment results directly address goals for student learning?

YES\_\_\_\_\_ NO   x   QUALIFIED Y/N \_\_\_\_\_

##### *Comments:*

Some changes are listed on the last two pages of the report but it is unclear how they relate to the assessment results. The changes do not directly address the learning goals. So while these changes may well be helpful, we can't tell if or how they relate to the goals set for student learning or information collected about students progress toward those goals.

#### SUMMARY

##### *Strengths*

- A specific plan for assessment is in place.
- x   Student learning goals are well-articulated.
- x   Assessment methods are clearly described.
- Assessment methods are appropriately selected.
- Assessment methods are well-implemented.
- Direct and indirect methods are implemented.
- Results are reported.
- Results are tied to closing the loop.  
(Decision-making is tied to evidence.)

##### *Areas for Improvement*

- x   No specific plan for program assessment is in place.
- Student learning goals are not well-articulated.
- Assessment methods are not clearly described.
- x   Assessment methods are not appropriately selected.
- ?   Assessment methods are not well-implemented.
- A single type of assessment methods predominates.
- x   No results are reported.
- x   Results are not clearly tied to closing the loop.  
(Decision-making is not directly tied to evidence.)

#### OVERALL SUMMARY AND RECOMMENDATIONS:

The report that was submitted does not say whether the overall program is successfully meeting the program goals or not. Faculty should rework some of the data they collect so that they can evaluate whether the program is meeting its goals, citing supporting evidence. Just aggregating data for all students would be a good way to start and may ultimately be adequate – if currently available information allows you to see how each student achieves each of the various goals (in which case, adding it up would tell you how students OVERALL are achieving the goals). Aggregating in this way would be quite interesting in that it would provide you with a concrete way to see which goals are very well achieved and which are achieved at a much lower level. Such information would be far more revealing than looking at pass rates or other general information which may tell you that students are GENERALLY learning but without showing what they're learning really well vs. areas of comparative weakness. With the across-student information, you'd be positioned to consider changes that, if needed, could lead to improvements.

#### MATERIALS REVIEWED

- x   Annual report
- Appendices (cited in annual report)
- Other (please describe)

- x   Assessment plan (as posted)
- Previous assessment review

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Section 1: y    Section 2: y    Section 3: N    Section 4: N

Coding Key:

- Y    =   yes, this is done appropriately and well
- N    =   no, this is not done at all, or it is not done in relationship to student learning
- NA   =   no information available
- ?    =   action or progress is apparent; however, evidence is lacking that this is completely and appropriately done