

**UNIVERSITY ASSESSMENT COMMITTEE**  
**Feedback to Academic Departments on Assessment Activities Reported in 2011 Annual Reports**  
**UNDERGRADUATE PROGRAMS**

**DEPARTMENT** B.A. Political Science and B.S. Public Administration **DATE** 4-16-2012

**COMMITTEE MEMBER(S) CONDUCTING REVIEW** Paul Drechsel and Roxanne Hurley

**1. STUDENT LEARNING GOALS**

- |                                       |              |                |                           |
|---------------------------------------|--------------|----------------|---------------------------|
| • Were any goals referenced?          | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |
| • If so, were goals well articulated? | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |
| • Do goals address student learning?  | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |

**Comments:**

The Political Science Program and Public Administration Program share the same six goals.

In addition to the Departmental goals, please also consider UND's Institutional and Essential Studies goals for student learning (shown in alignment within parentheses) and identify which goals are similar to departmental goals.

- |                 |  |
|-----------------|--|
| <u>  X  </u> 1  | Communication – written or oral (“able to write and speak in various settings with a sense of purpose/audience”) |
| <u>  X  </u> 2  | Thinking and reasoning – critical thinking (or “be intellectually curious”; analyze, synthesize, evaluate)       |
| <u>  X  </u> 3  | Thinking and reasoning – creative thinking (or “be intellectually creative”; explore, discover, engage)          |
| <u>      </u> 4 | Thinking and reasoning – quantitative reasoning (“apply empirical data...analyze graphical information”)         |
| <u>      </u> 5 | Information literacy (“be able to access and evaluate...for effective, efficient, and ethical use”)              |
| <u>      </u> 6 | Diversity (“demonstrate understanding of diversity and use that understanding...”)                               |
| <u>  X  </u> 7  | Lifelong learning (“commit themselves to lifelong learning”)   |
| <u>      </u> 8 | Service/citizenship (“share responsibility both for their communities and for the world”)                        |

**Comments regarding departmental goals and alignment of departmental goals with institutional and Essential Studies goals:** The goals of the department are specific and also integrate the Essential Studies goals.

**2. ASSESSMENT METHODS**

- |  |              |                |                           |
|--|--------------|----------------|---------------------------|
| Were any specific assessment methods referenced?   | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |
| • If so, were specifically chosen assessment methods appropriately aligned with individual goals?        | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |
| • Were both direct and indirect assessment methods used as components of a “multiple measures” approach? | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |

**Comments:** The assessment plan includes both direct and indirect assessment measures.

**3. ASSESSMENT RESULTS**

- |  |              |                |                           |
|--|--------------|----------------|---------------------------|
| Were any assessment results reported?  | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |
| • If so, were the results clear in terms of how they specifically affirm achievement of goals? | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |
| • If so, were the results clear in terms of how they indicate need for improvement?            | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |
| • Were the results tied to goals for student learning?   | YES <u>X</u> | NO <u>    </u> | QUALIFIED Y/N <u>    </u> |

**Comments:** The annual report provides detailed results on the assessment of their strategic plan goals.

## FINAL

In addition to departmental goals, some assessment results may be applicable to institutional and Essential Studies goals. Indicate any goals for which the department presents findings, and, for indicated items, describe findings below. .

- ☒ 1 Communication – written or oral (“able to write and speak in various settings with a sense of purpose/audience”)  
☒ 2 Thinking and reasoning – critical thinking (or “be intellectually curious”; analyze, synthesize, evaluate)  
☒ 3 Thinking and reasoning – creative thinking (or “be intellectually creative”; explore, discover, engage)  
☒ 4 Thinking and reasoning – quantitative reasoning (“apply empirical data...analyze graphical information”)  
☐ 5 Information literacy (“be able to access and evaluate...for effective, efficient, and ethical use”)  
☐ 6 Diversity (“demonstrate understanding of diversity and use that understanding...”)  
☒ 7 Lifelong learning (“commit themselves to lifelong learning”)  
☐ 8 Service/citizenship (“share responsibility both for their communities and for the world”)

### ***Comments regarding results and the application of results to departmental, institutional and Essential Studies goals:***

The assessment efforts concentrate on critical thinking, oral communication and written communication. The department will continue the current assessment practices in the coming years to build a stronger data set.

## 4. CLOSING THE LOOP

Were any actions taken on the basis of assessment results reported?

YES ☒ NO ☐ QUALIFIED Y/N ☐

- If so, do curricular or other improvements/changes arising from assessment results directly address goals for student learning?

YES ☒ NO ☐ QUALIFIED Y/N ☐

### ***Comments:***

The department has mandated and reiterated that 70 percent is the acceptable number correct for any content area. This is based on figures tracked since Fall 2004, the department believes that students are attaining the content and are being challenged in these lecture sections. They have provided a detailed report showing the results of their findings and how it relates to essential studies.

## SUMMARY

### ***Strengths***

- ☒ A specific plan for assessment is in place.  
☒ Student learning goals are well-articulated.  
☒ Assessment methods are clearly described.  
☒ Assessment methods are appropriately selected.  
☒ Assessment methods are well-implemented.  
☒ Direct and indirect methods are implemented.  
☒ Results are reported.  
☒ Results are tied to closing the loop.  
(Decision-making is tied to evidence.)

### ***Areas for Improvement***

- ☐ No specific plan for assessment is in place.  
☐ Student learning goals are not well-articulated.  
☐ Assessment methods are not clearly described.  
☐ Assessment methods are not appropriately selected.  
☐ Assessment methods are not well-implemented.  
☐ A single type of assessment methods predominates.  
☐ No results are reported.  
☐ Results are not clearly tied to closing the loop.  
(Decision-making is not directly tied to evidence.)

## OVERALL SUMMARY AND RECOMMENDATIONS:

The Political Science Department has a well documented assessment program. The goals are clear and contain aspects of the Essential Studies goals.

## MATERIALS REVIEWED

- ☒ Annual report  
☐ Appendices (cited in annual report)  
☐ Other (please describe)

- ☒ Assessment plan (as posted)  
☐ Previous assessment review

## FINAL

Reviewer(s):	Name	<u>Roxanne Hurley</u>	_____	<u>Paul Drechsel</u>
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Section 1: \_\_Y\_\_ Section 2: \_\_Y\_\_ Section 3: \_Y\_\_ Section 4: \_\_Y\_\_

### Coding Key:

- Y = yes, this is done appropriately and well
- N = no, this is not done at all, or it is not done in relationship to student learning
- NA = no information reported
- ? = action or progress is apparent; however, evidence is lacking that this is completely and appropriately done

**UNIVERSITY ASSESSMENT COMMITTEE**  
**Feedback to Academic Departments on Assessment Activities Reported in 2011 Annual Report**  
**GRADUATE PROGRAMS**

**DEPARTMENT** M. S. Public Administration **DATE** 4/12/2012

**COMMITTEE MEMBER(S) CONDUCTING REVIEW** Paul Drechsel and Roxanne Hurley

**1. STUDENT LEARNING GOALS**

- |                                       |              |              |                         |
|---------------------------------------|--------------|--------------|-------------------------|
| • Were any goals referenced?          | YES <u>X</u> | NO <u>  </u> | QUALIFIED Y/N <u>  </u> |
| • If so, were goals well articulated? | YES <u>X</u> | NO <u>  </u> | QUALIFIED Y/N <u>  </u> |
| • Do goals address student learning?  | YES <u>X</u> | NO <u>  </u> | QUALIFIED Y/N <u>  </u> |

**Comments:**

The department identifies the same goals for its graduate program as those of the undergraduate program. We didn't find an Assessment Plan for the Graduate Program posted on the website. In the UG Assessment Plan it says that the graduate level has its own assessment plan separate from the undergraduate plan. We think it would be helpful for the graduate program to post their plan.

**2. ASSESSMENT METHODS**

- |  |               |              |                          |
|--|---------------|--------------|--------------------------|
| Were any specific assessment methods referenced?   | YES <u>X</u>  | NO <u>  </u> | QUALIFIED Y/N <u>  </u>  |
| • If so, were specifically chosen assessment methods appropriately aligned with individual goals?        | YES <u>  </u> | NO <u>  </u> | QUALIFIED Y/N <u>  X</u> |
| • Were both direct and indirect assessment methods used as components of a "multiple measures" approach? | YES <u>  </u> | NO <u>  </u> | QUALIFIED Y/N <u>  X</u> |

**Comments:**

The Department requires all graduate students to complete an independent study and to pass comprehensive exams. It is not clear how they plan to measure whether graduate students have met the desired learning outcomes. The exit questionnaire is considered be an indirect measure.

**3. ASSESSMENT RESULTS**

- |  |               |              |                          |
|--|---------------|--------------|--------------------------|
| Were any assessment results reported?  | YES <u>X</u>  | NO <u>  </u> | QUALIFIED Y/N <u>  </u>  |
| • If so, were the results clear in terms of how they specifically affirm achievement of goals? | YES <u>  </u> | NO <u>  </u> | QUALIFIED Y/N <u>  X</u> |
| • If so, were the results clear in terms of how they indicate need for improvement?            | YES <u>X</u>  | NO <u>  </u> | QUALIFIED Y/N <u>  </u>  |
| • Were the results tied to goals for student learning?   | YES <u>  </u> | NO <u>  </u> | QUALIFIED Y/N <u>  X</u> |

**Comments:**

In the reporting period, 14 students took the comprehensive examinations. Four did not pass one or more sections, three later passed; one has yet to try again. It would be helpful to link comprehensive exam section scores to learning goals.

**4. CLOSING THE LOOP**

- |   |              |              |                         |
|---|--------------|--------------|-------------------------|
| Were any actions taken on the basis of assessment results reported? | YES <u>X</u> | NO <u>  </u> | QUALIFIED Y/N <u>  </u> |
|---|--------------|--------------|-------------------------|

- If so, do curricular or other improvements/ changes arising from assessment results directly address goals for student learning? YES\_\_\_\_\_ NO\_\_\_\_ QUALIFIED Y/N \_X\_\_

**Comments:** The Department requires each student who completes the MPA to complete an exit questionnaire about the program. The MPA Advisory board meets yearly to discuss the results and consider any changes to the program. Major curriculum changes in the MPA program have been postponed until the effects of increased enrollments can be assessed.

## SUMMARY

### *Strengths*

- \_\_\_\_\_ A specific plan for assessment is in place.
- \_\_\_\_\_ Student learning goals are well-articulated.
- \_\_\_\_\_ Assessment methods are clearly described.
- \_\_\_\_\_ Assessment methods are appropriately selected.
- \_\_\_\_\_ Assessment methods are well-implemented.
- \_\_\_\_\_ Direct and indirect methods are implemented.
- \_\_\_\_\_ Results are reported.
- \_\_\_\_\_ Results are tied to closing the loop.  
(Decision-making is tied to evidence.)

### *Areas for Improvement*

- \_X\_\_\_ No specific plan for assessment is in place.
- \_\_\_\_\_ Student learning goals are not well-articulated.
- \_\_\_\_\_ Assessment methods are not clearly described.
- \_\_\_\_\_ Assessment methods are not appropriately selected.
- \_\_\_\_\_ Assessment methods are not well-implemented.
- \_\_\_\_\_ A single type of assessment methods predominates.
- \_\_\_\_\_ No results are reported.
- \_\_\_\_\_ Results are not clearly tied to closing the loop.  
(Decision-making is not directly tied to evidence.)

## OVERALL SUMMARY AND RECOMMENDATIONS:

We recommend that the graduate program develops their own Assessment Plan to more clearly articulate the student learning goals at the graduate level.

## MATERIALS REVIEWED

- |   |                                   |
|---|-----------------------------------|
| _X___ Annual report                       | _X___ Assessment plan (as posted) |
| _____ Appendices (cited in annual report) | _X___ Previous assessment review  |
| _____ Other (please describe)             |                                   |

Reviewer(s):	Name	<u>Roxanne Hurley</u>	<u>Paul Drechsel</u>
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Section 1: Y Section 2: ? Section 3: ? Section 4: ?

### Coding Key:

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