

**UNIVERSITY ASSESSMENT COMMITTEE**  
**Feedback to Academic Departments on Assessment Activities Reported in 2013-2014** (Academic year)

**GRADUATE PROGRAMS**

**DEPARTMENT** Master of Business Administration **DATE** March 10, 2015

**PROGRAM(S) COVERED IN REVIEW** Master of Business Administration (MBA)

**COMMITTEE MEMBER(S) CONDUCTING REVIEW** Assessment Committee Group Review

**1. STUDENT LEARNING GOALS**

- |                                       |              |               |                          |
|---------------------------------------|--------------|---------------|--------------------------|
| • Were any goals referenced?          | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |
| • If so, were goals well-articulated? | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |
| • Do goals address student learning?  | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |

**Comments:**

*The Master of Business Administration Assurance of Learning (AoL) Plan includes three student learning goals, each with two or three specific objectives. The goals are quite clear, concrete, and well-written.*

**2. ASSESSMENT METHODS**

- |  |              |               |                          |
|--|--------------|---------------|--------------------------|
| Were any specific assessment methods referenced?   | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |
| • If so, were specifically chosen assessment methods appropriately aligned with individual goals?        | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |
| • Were both direct and indirect assessment methods used as components of a “multiple measures” approach? | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |

**Comments:**

*A variety of specific assessment methods were referenced in the AoL plan for the MBA program. The assessment methods appear to be aligned (see goal assessment schedule and the assessment report). Direct and indirect methods are referenced. For example, a survey of students is employed as an indirect method of assessment. Direct methods include reviewing student work products using rubrics.*

**3. ASSESSMENT RESULTS**

- |  |              |               |                          |
|--|--------------|---------------|--------------------------|
| Were any assessment results reported?  | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |
| • If so, were the results clear in terms of how they specifically affirm achievement of goals? | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |
| • If so, were the results clear in terms of how they indicate need for improvement?            | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |
| • Were the results tied to goals for student learning?   | YES <u>X</u> | NO <u>   </u> | QUALIFIED Y/N <u>   </u> |

**Comments:**

*The 2014 Assessment Report included results for specific measures of student learning goals and objectives. The reported results were directly tied to student learning. For example, the percentage of MBA candidates by level of proficiency in specific competencies was reported. MBA candidates’ level of proficiency for a specific student learning goal (Defending Reasoned Solutions) was also reported. The University Assessment Committee specifically commented on the fact that the assessment results were reported out by student population (on-campus/domestic; online/domestic; on-campus/international; online/international), which is extremely useful information for the program faculty and administrators. Well done!*

**4. CLOSING THE LOOP**

Were any actions taken on the basis of assessment results reported?

YES  \_\_\_\_\_ NO \_\_\_\_\_ QUALIFIED Y/N \_\_\_\_\_

- If so, do curricular or other improvements/ changes arising from assessment results directly address goals for student learning?

YES \_\_\_\_\_ NO \_\_\_\_\_ QUALIFIED Y/N  \_\_\_\_\_

**Comments:**

*As mentioned in the 2014 assessment report, the program’s primary goals were met. The MBA Task Force continues to meet on a regular basis to determine what changes will be made based on assessment results. Thus, we see that the program, via the task force, is talking about making changes to the MBA program and possibly the curriculum, but they have not done so yet.*

**SUMMARY**

*Strengths*

*Areas for Improvement*

- A specific plan for assessment is in place.
- Student learning goals are well-articulated.
- Assessment methods are clearly described.
- Assessment methods are appropriately selected.
- Assessment methods are well-implemented.
- Direct and indirect methods are implemented.
- Results are reported.
- \_\_\_\_\_ Results are tied to closing the loop.  
(Decision-making is tied to evidence.)

- \_\_\_\_\_ No specific plan for assessment is in place.
- \_\_\_\_\_ Student learning goals are not well-articulated.
- \_\_\_\_\_ Assessment methods are not clearly described.
- \_\_\_\_\_ Assessment methods are not appropriately selected.
- \_\_\_\_\_ Assessment methods are not well-implemented.
- \_\_\_\_\_ A single type of assessment methods predominates.
- \_\_\_\_\_ No results are reported.
- \_\_\_\_\_ Results are not clearly tied to closing the loop.  
(Decision-making is not directly tied to evidence.)

**OVERALL SUMMARY AND RECOMMENDATIONS:**

*Overall, the MBA program has provided an exemplary assessment plan and assessment report. Student learning goals are well-articulated and measurable. Assessment methods are varied and appropriately aligned with the stated learning goals. Relevant results are reported, and there is a plan in place for making changes as needed to the program based on assessment results.*

**MATERIALS REVIEWED**

- Annual assessment report
- \_\_\_\_\_ Annual report
- Assessment plan (as posted)
- Previous assessment review
- \_\_\_\_\_ Other (please describe)

Reviewer(s): *Members of the 2014-2015 University Assessment Committee*

Section 1:  Y \_\_\_\_\_ Section 2:  Y \_\_\_\_\_ Section 3:  Y \_\_\_\_\_ Section 4:  Y \_\_\_\_\_

**Coding Key:**

- Y = yes, this is done appropriately and well (bearing in mind the kind of program(s) reviewed and recognizing that assessment is a cyclical process, i.e., with additional kinds of data to be collected in other years)
- Q = qualified yes as action or progress is apparent; however, evidence is lacking that this is completely and appropriately done
- N = no, it is unclear whether it was done at all, or it is not done in relationship to student learning

*Revised Sept 24, 2014*