TTaDA provides system administration and support for UND’s academic technologies including: Blackboard, Zoom, YuJa, VoiceThread, Qualtrics, and more. Our team handled 4940 tickets.

- 2716 Blackboard Requests
- 1087 TTaDA General
- 526 Blackboard Administration
- 221 Zoom
- 137 Proctoring
- 129 Yula
- 83 Instructional Design
- 41 Other (Qualtrics, SYL, etc)

62 recording sessions scheduled in the Digital Media Studio by 33 individual faculty. There were 180 videos recorded. This was a 32% increase in the number of recording sessions and a 67% increase in the number of videos recorded in 2020.

22% 3% 4% 2% 11% 55%

TTaDA sponsored 2 book studies with a total of 229 participants.

110 How We Fight for Our Lives - Baez-Jones (2019)

119 Diversity’s Promise for Higher Education - Daryl G. Smith (2020)

The Writing Center had 2088 appointments, 887 clients from 99 programs.

346 Digital Badges

This is an increase of 145% over 2020. Out of the badges issued, 2656 were accepted. That’s a 61% acceptance rate, which is higher than the national average.

41 Small Group Instructional Diagnosis (SGID) sessions were conducted representing a 78% increase from 2019. Trained faculty facilitators provided this midterm student feedback in face-to-face, distance, and hybrid courses.

46 faculty took part in TTaDA mentoring programs. 34 faculty representing all the colleges participated in the Alice T. Clark Mentoring Program (20 faculty in the first year and 14 faculty in the second year). 12 faculty participated in the Clinical Instructors Mentoring Program.

Offered 335 Workshops to faculty, staff and graduate students on Academic Technologies; Diversity, Equity, and Inclusion (DEI); Writing Across the Curriculum; HyFlex Teaching Strategies; Alternative Assessments; and more.

February 5 was Global Accessibility Awareness Day (GAAD). We demonstrated our commitment to creating accessible and more inclusive digital learning content by participating as part of the North Dakota University System in the 2nd Annual Blackboard Ally Fix Your Content Day in conjunction with Global Accessibility Awareness Day (GAAD).

Instructional Designers had over 400 consultations through one-on-one meetings, department workshops, Zoom/Teams sessions, and phone calls. They worked with faculty from 6 different colleges to develop and review courses in development.

- 55% 36% 19% 1% 22%

5600 Educators in our Professional Development for Educators program.

60+ Continuing Education courses available
- Our students make up 34% of those taking the National CDM Credentialing Exam.
- The 10th Edition of our Dietary Manager Course launched in 2021.
- Pass rates on the CDM Credentialing Exam exceeds the National Average.

128 Self-Paced Enroll Anytime (SPEA) courses are currently available. There were 19 brand new courses launched in 2021. SPEA has seen a 75% increase in available course offerings in the last 2 years.

121 enrollments in the 90 hour Pre-Licensure Real Estate Course coming from 6 different states. Additionally, there were 106 enrollments in the Continuing Education courses.

2021: A YEAR DEDICATED TO EXCELLENCE, INCLUSIVITY, & ACCESS

11 Event Registrations were coordinated by Conferences and Events. There were 4 Virtual Conferences for 1400 people, representing 11 different countries and 47 states.

1392 annual enrollments in the Dietary Managers Program.

300 online courses for educators

- 10 educational vendor partners
- 25 school districts and consortiums offer Cumulative Credit to their educators
- Over 300 online courses for educators

25 states
44 Schools
7 Vendors supplied Online Courses

12 Countries