

Laura C. Hand

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EDUCATION

Doctor of Philosophy in Public Administration & Policy, 2014

School of Public Affairs, Arizona State University, Phoenix, AZ

Dissertation: *Negotiating Healthy Self-Government: A Grounded Theory Study of Interactions in Arizona's WIC Program*

Master of Public Policy, 2008

School of Public Affairs, Arizona State University, Phoenix, AZ

Bachelor of Music, Music Education, 1994

School of Music, University of Iowa, Iowa City, IA

ACADEMIC & PROFESSIONAL EXPERIENCE

Assistant Professor – Joint Appointment 2014 – present

Political Science & Public Administration, College of Business and Public Administration

Master of Public Health Program, School of Medicine & Health Sciences

University of North Dakota, Grand Forks, ND

Researcher 2012 – 2013

Bureau of Nutrition and Physical Activity

Arizona Department of Health Services, Phoenix, AZ

Graduate Research Associate 2008 - 2012

Arizona State University, Phoenix, AZ

Research Assistant 2007 - 2008

The Center for the Future of Arizona, Phoenix, AZ

Research Assistant June 2007 – August 2007

Decision Center for a Desert City, Tempe, AZ

RESEARCH INTERESTS

Health Policy

Co-Production of Public Services

Citizen Engagement

Policy Design & Implementation

Underserved Populations

Qualitative Policy Analysis

PUBLICATIONS

Refereed Articles

Hand, L. C. (2017). Producing a Vision of the Self-Governing Mother: A Study of Street-Level Bureaucrat Behavior in Coproductive Interactions. *Administration & Society*. In Press. doi: 10.1177/0095399717719110.

Lucio, J., Hand, L., & Marsiglia, F. (2014). Designing HOPE: Rationales of Mixed Income Housing Policy. *Journal of Urban Affairs*, 36(5), 891-904. doi: 10.1111/juaf.12090

Hand, L. C., & Ching, B. D. (2011). "You Have One Friend Request": An Exploration of Power and Citizen Engagement in Local Governments' Use of Social Media. *Administrative Theory & Praxis*, 33(3), 362-382. doi: 10.2753/ATP1084-1806330303

Book Reviews

Hand, L. (2010). Review of *Diversity and Public Administration: Theory, Issues, and Perspectives*, 2nd ed., by Mitchell F. Rice. *Journal of Public Affairs Education*, 16(4), 659-664.

Other Articles and Reports

Hand, L. (2011). Staking my Claim on the Study of Public Administration: A Reflection on PAT-Net. *Administrative Theory & Praxis*, 33(1), 106-107.

Hand, L., Parker, B. J., & Francis, S. (2009). *Developing Pathways to Postsecondary Success*. Center for the Future of Arizona, Phoenix, AZ. Available from: http://www.arizonafuture.org/research/pdf/pathways_to_postsecondary_success_report.pdf

Manuscripts Under Review

Hand, L. C., Catlaw, T. J. Accomplishing the Public Encounter: Investigating Interactions Between Street-Level Bureaucrats and Citizens Using an Ethnomethodological Approach

Lucio, J. & Hand, L. The Potential for Coproducing Food Security in Public Housing Communities

Forlemu, A., Jonk, Y., & Hand, L. Diabetes prevention: Nationwide effectiveness and efficiency of the national diabetes prevention program versus the penny per ounce excise tax policy on sugar sweetened beverages in the US

Manuscripts In Progress

Hand, L.C. Empathy and Autonomy in Public Encounters: Can Communicative Practices Based in an Ethic of Care Alleviate Epistemic Injustice?

Hand, L.C. The Use of Coproduction in Social Welfare Services: What Can We Learn About Public Encounters?

Hand, L., Ching, B. Police Organizations' Facebook Pages and their Theorized Role in Organizational Learning: A Sentiment Analysis of Posts and Comments

Hand, L.C. A Good Mother Feeds Her Family Healthy Food: Strategies of Identity Negotiation in Policy Implementation

CONFERENCE PRESENTATIONS

Nudging Policies: New Frontier or the Old World Repackaged? Presentation at the 2017 Annual Public Administration Theory Network Conference. Laramie, WY, June 1 – 4, 2017

The Use of Social Media by Police Organizations: What Role Do They Play in the Social Media Conversation About Race? Presentation at the 2016 Annual Public Administration Theory Network Conference. San Antonio, TX, May 19-22, 2016

You're Doing Great...But You Could Be Doing Better: How Discourses of Affirmation and Expertise Shape the Construction of the Good Mother in Arizona's Special Supplemental Nutrition Program for Woman, Infants, and Children (WIC), with Thomas J. Catlaw. Presentation at the 2015 Annual International Conference in Interpretive Policy Analysis. Lille, France, July 8-10, 2015.

A Good Mother Feeds Her Family Healthy Food: Strategies of Identity Negotiation in Policy Interactions. Presentation at the 2015 Annual Public Administration Theory Network Conference. Vancouver, British Columbia, Canada, May 28-31, 2015.

Strategies of Street-Level Bureaucrats in the Absence of Discretion: Moving Beyond the Carrot and Stick. Presentation at the 2015 Annual Midwest Political Science Association Conference. Chicago, IL, April 16-19, 2015.

The Co-Production of "Health" in the Women, Infants, and Children (WIC) Program: A Grounded Theory Approach. Presentation at the 2013 Meeting of the Transatlantic Policy Consortium: International Institute of Administrative Sciences Working Group on Co-Production, Leiden University, The Hague, Netherlands, May 29-30, 2013.

Co-Producing Health: The Intersection of Individual Habits, Public Policy, and the Social World – A Research Proposal. Poster presentation at the 2012 Annual Qualitative Health Research Conference. Montreal, Quebec, Canada, October 23-25, 2012.

The Role of Marx's Concept of Alienation in the U.S. Health Care System. Panel presentation at the 2012 Annual Public Administration Theory Network Conference. University of Texas – Brownsville & Stephen F. Austin State University, South Padre Island, TX, May 17-20, 2012.

Public Policy Design and Assumptions about Human Behavior. Panel presentation at the 2012 Annual Meeting of the Western Political Science Association. Portland, OR, March 22-24, 2012.

Social Media and New Public Service: A Match Made in Cyberspace? with Brandon Ching. Ask The Expert Session at the 2012 Annual Conference of The American Society for Public Administration. Las Vegas, NV, March 2-6, 2012.

Public Policy as Puppet Master: The Fallacy of the Policy Lever. Panel presentation at the 2011 Annual Public Administration Theory Network Conference. Old Dominion University, Norfolk, VA, May 19-22, 2011.

Where's the "Health" in Health Care Reform? A Critical Analysis of Contemporary Biopower. Panel presentation at the 2010 Annual Public Administration Theory Network Conference. University of Nebraska – Omaha, Omaha, NE, May 20-23, 2010.

COURSES

POLS 500 – Research Methods – *Fall 2014, 2016, 2017*

POLS 531 – Foundations of Public Administration – *Fall 2015*

POLS 535 – Public Organizations – *Spring 2015, 2016, 2017*

POLS 552 – Health Policy – *Fall 2014 - 2017*

POLS 593 – Program Evaluation – *Spring 2016 - 2018*

SERVICE

Departmental

Master of Public Health Admissions Committee, chair 2015 – present

Master of Public Health Curriculum Committee, member 2015 – present

Master of Public Administration Steering Committee, Vice-Chair 2017 – present

Master of Public Administration Steering Committee, member 2014 – present

Master of Public Administration Assessment Sub-Committee, member 2016 – 2017

College

CoBPA Grand Challenge Committee, member 2018 – present

University

Rural Health Grand Challenge Committee, member 2017 - present

Professional

Editorial Board Member, Administrative Theory & Praxis 2018 – present

PAT-Net Conference Planning Committee 2015 – 2017

Reviewer, Administrative Theory & Praxis 2010, 2017

Reviewer, International Journal of Public Administration in the Digital Age 2015

PROFESSIONAL MEMBERSHIPS

Public Administration Theory Network 2010 – present

Pi Alpha Alpha, Public Administration Honor Society 2008 – present

American Public Health Association 2015 - 2016

Association for Public Policy Analysis and Management 2012 – 2014

PROFESSIONAL DEVELOPMENT

Alumni Program, National Center for Faculty Development & Diversity	Jan. – Aug. 2017
Faculty Success Program, National Center for Faculty Development & Diversity	Fall 2016
Writing Across the Curriculum Workshop, University of North Dakota	June 1 – 5, 2015
Writing a Teaching Statement Workshop	April 2015
Adobe Connect Workshop	January 2015
Alice T. Clark New Faculty Program, University of North Dakota	2014 - 2015

FUNDING APPLICATIONS AND AWARDS

UND Outstanding Graduate/Professional Teaching Award – nominated	2017
UND Early Career Researcher Grant – Not funded	Fall 2017
Senate Scholarly Activities Committee (SSAC) Travel Award (\$378.60)	May 2016
Arizona State University Graduate College Dissertation Fellowship	2013 – 2014
School of Public Affairs Graduate Assistantship	2008 - 2012