

Northern Prairie Community Clinic (NPCC)

Financial Assistance Policy

Policy:

The purpose of the NPCC is to provide the best care to every client through clinical practice, education and research. The NPCC is committed to meeting the needs of clients who live and work in our community. As such, the NPCC strives to serve clients and families in times of financial hardship.

Purpose:

The purpose of this policy is to establish a fair and consistent method for the review and completion of all financial assistance applications at NPCC.

Scope:

This policy applies to all medically necessary care and services. Consideration for financial assistance is available to all clients of the NPCC. This policy will apply to all billable services and all service providers.

Eligibility for Financial Assistance:

Eligible individuals include clients who do not have insurance, who have insurance but are underinsured or cannot meet co-pay or co-insurance financial obligations. To be eligible:

1. Clients must cooperate with any insurance claim submission and exhaust insurance coverage before becoming eligible for financial assistance.
2. Clients must present documentation of income eligibility. Income eligibility is determined according to the Federal Poverty Income Guidelines, updated annually each January.

Income Eligibility and Discounts:

*see attached document for the table

Procedure:

The NPCC will make reasonable efforts to fully inform all clients and the public of the availability of financial assistance, including the following means of communication:

- Posting of signs in the registration area
- Distributing the written policy to all clients of NPCC at the start of each semester
- Posting the policy at <https://www1.und.edu/centers/npcc/>
- Mentioning the availability of financial assistance when discussing the bill over the telephone with clients and/or families
- Providing information to local social services agencies

Application Process:

Clients who seek financial assistance must complete the financial application. The application must be returned to the NPCC administrator. If your income from tax records does not adequately reflect your current financial circumstances, please attach a brief note of explanation. We may also require additional documentation.