

**CLIENT COMPLAINT/GRIEVANCE FORM**

**Client Information:**

Client Name: \_\_\_\_\_ Student ID#: \_\_\_\_\_

Local Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Complainant Information:**

Name of person filling out form if other than client: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Relationship to Client: \_\_\_\_\_

Time & Date of Incident: \_\_\_\_\_ Name of Staff Involved (if known): \_\_\_\_\_

**In your own words, please identify your complaint or concern:**

**As a result of your complaint, what would you like to see happen?**

*I understand that staff investigating this complaint may need to see and review health records, but that all information will be kept confidential. I further understand that this complaint/grievance will in no way affect any care provided.*

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Thank you for taking the time to bring your complaint to our attention. You should receive a response within 30 days. Please complete and submit this form by either mailing, hand delivering, or faxing to the University Counseling Center.**

----- **Office Use Only** -----

Date complaint received: \_\_\_\_\_ Received by: \_\_\_\_\_

Reviewed by: \_\_\_\_\_

Notes: