

IS YOUR HEALTH INSURANCE "IN-NETWORK"?

Follow the steps below to see if your insurance will pay for services provided at UND Student Health Services.

1. Find your insurance card & the customer service number.

INSURANCE COMPANY NAME COVERAGE TYPE

MEMBER NAME: JANE DOE EFFECTIVE DATE: XX-XX-XXXX
MEMBER NUMBER: XXX-XX-XXXX

GROUP #: XXXXXX-XXX-XXX PRESCRIPTION GROUP #: XXXXX

PCP CO-PAY: \$15.00 PRESCRIPTION CO-PAY: \$15 GENERIC
SPECIALIST CO-PAY: \$25.00 \$20 NAME BRAND
EMER. ROOM CO-PAY: \$75.00

MEMBER SERVICES: 1-800-XXX-XXXX
CLAIMS/INQUIRIES: 1-800-XXX-XXXX

2. Locate your member # (or member ID) and group #. You'll need these numbers when you call.

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3. Call the insurance customer service number and ask if your insurance will be "in-network" at UND Student Health Services in Grand Forks, ND. We have also provided some great example questions on the back of this flyer.

4. Submit an electronic copy of your insurance card on your UND Health Portal: www.myhealth.und.edu



* TO GET AN INSURANCE CARD:

1. If you are covered under your parent's plan, ask them to get you your own copy.
2. Call your insurance provider and ask for a new card.

Student Health Services
McCannel Hall Rm 100
2891 2nd Ave N Stop 9038
Grand Forks, ND 58202-9038

Contact
UND Insurance & Billing:
701.777.3457

UND STUDENT
HEALTH SERVICES
UNIVERSITY OF NORTH DAKOTA